Leadership v4.4 and Change v2.2

Christie Struckman, Ph.D.

Kennedy and Associates, LLC
cstruckman@kandallc.com

Cognitive Dissonance

Leadership is intensely personal.





Philosophy

Leadership is as leadership does™.

Less is more.

Processes:

Strategic Resource Investment Planning

Organizational

Development

Organizational Change

People Development / Performance Mgmt

Distinguishing Skill:

Risk-taking

Organizational

Knowledge/Politics

Communication

Processes:

Strategic Resource

Investment Planning

Organizational

Development

Organizational Change

People Development /

Performance Mgmt

Distinguishing Skill:

Risk-taking

Organizational

Knowledge/Politics

Communication

"The beginning is the most important part of the work." Plato



"Why not go out on a limb? That's where the fruit is."
Will Rogers

<u>Processes</u>:

Strategic Resource Investment Planning

Organizational Development

Organizational Change

People Development / Performance Mgmt

Distinguishing Skill:

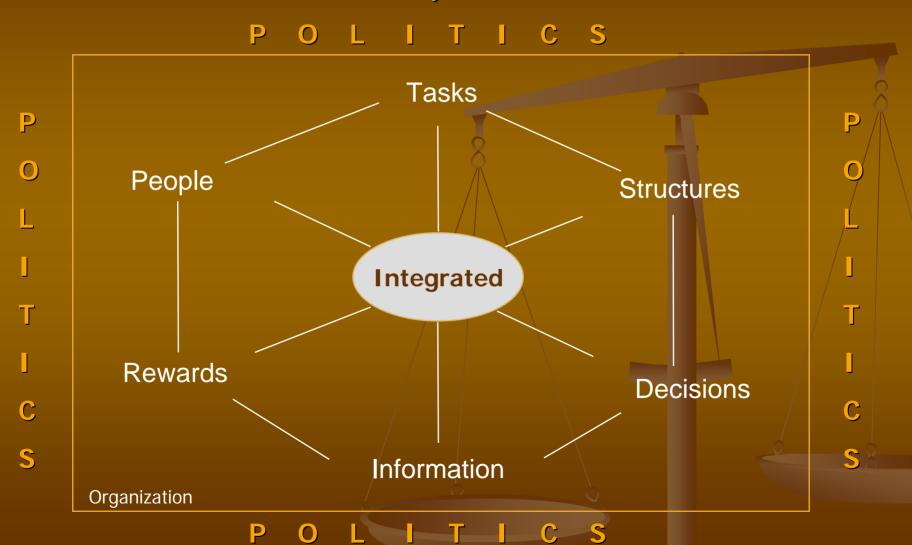
Risk-taking

Organizational Knowledge/Politics

Communication

"Coming together is a beginning, staying together is progress, and working together is success."

Henry Ford



<u>Processes</u>:

Strategic Resource

Investment Planning

Organizational

Development

Organizational Change

People Development / Performance Mgmt

Distinguishing Skill:

Risk-taking

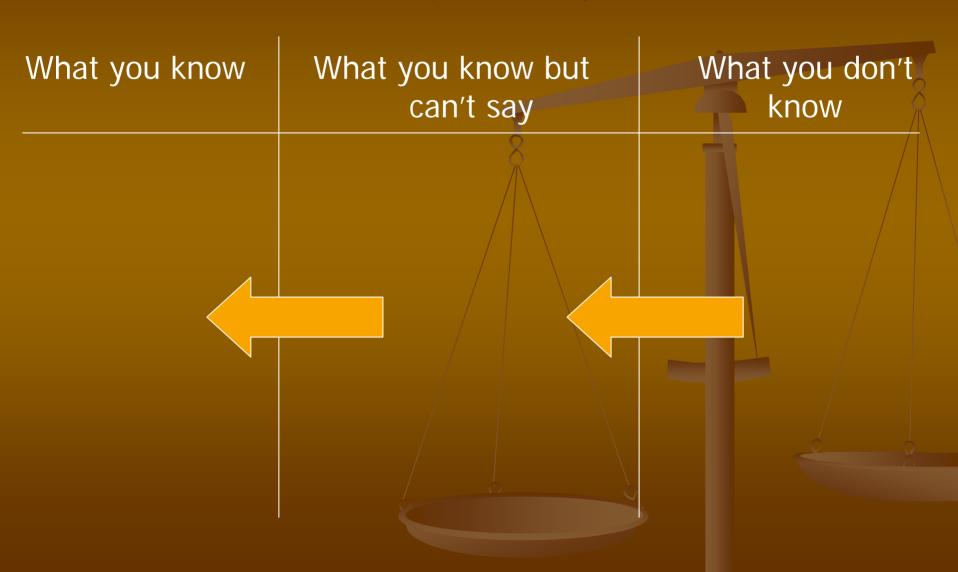
Organizational

Knowledge/Politics

Communication

"The more elaborate our means of communication, the less we communicate."

Joseph Priestley



<u>Processes</u>:

Strategic Resource Investment Planning

Organizational Development

Organizational Change

People Development / Performance Mgmt

Distinguishing Skill:

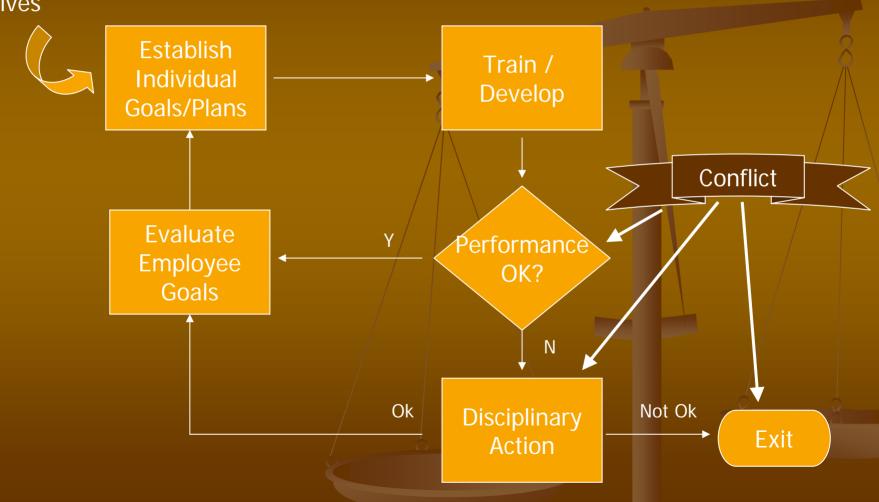
Risk-taking

Organizational Knowledge/Politics

Communication

"Conflict is natural; neither positive nor negative, it just is." Thomas Crum

Organizational objectives



Processes:

Distinguishing Skill:

Strategic Resource

Risk-taking

Investment Planning

Organizational

Development

Organizational Change

People Development /

Performance Mgmt

Organizational

Knowledge/Politics

Communication

Change v2.2

<u>Processes</u>:

Selling

Institutionalizing

Distinguishing Skill:

Assessing motivation

Addressing "Diane"

Change v2.2

Processes:

Selling

Institutionalizing

Distinguishing Skill:

Assessing motivation

Addressing "Diane"

"Motivation is the art of getting people to do what you want them to do because they want to do it." Dwight D. Eisenhower

Times when you have to "sell" your project:

- 1. To get justification to do the project,
- 2. To get the right resources to do the work,
- 3. To get people excited about the work,
- 4. To keep people motivated as the project progresses,
- 5. To keep your resources from being re-allocated to other projects,
- 6. To explain to your peers why you can't do something they want done,

7 \//																
/ . VV)2					Jan 13, '02							
8. W	ID	Task Name	Duration	Т	W	Т	F	S	S	М	Т	W	T	F	S	S
9. W	1	Project	8 days	Į										-		
10.Tc	2	Plan	3 days		***********											
11.Tc	3	Execute	3 days							30000			Ь			
12.W	4	Test	2 days							B000000000			Ц.			
	5	Close	2 days													
13.W	6	Compete	0 days											4	1.	18
1/1\//																

15. When you have to explain the ROI on the project,

ending,

Change v2.2

Processes:

Selling

Institutionalizing

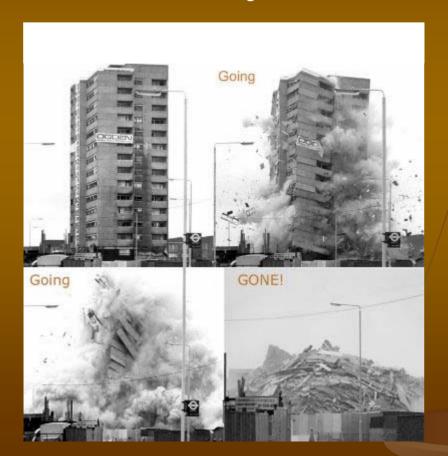
Distinguishing Skill:

Assessing motivation

Addressing "Diane"

"The only person who likes change is a wet baby." Roy Z-M Blitzer

Don't just do things the new way, break the old way.



But don't forget to manage the "Diane" factor!



Leadership & Change

Processes:
 Strategic Resource Investment Planning
 Organizational Development
 Organizational Change
 People Development / Performance Mgmt
 V4.4

<u>Distinguishing Skill:</u> Risk-taking

Organizational Politics
Communication
Conflict Management

Processes:

A Selling

N Institutionalizing

v2.2

<u>Distinguishing Skill</u>: Assessing motivation Addressing "Diane"

A Question

If software gets better with each successive version

At which version of leadership and change are you operating?

Contact Information

Christie Struckman, Ph.D. Kennedy and Associates, LLC cstruckman@kandallc.com 916.220.6581